



Research Report

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Keeping Notebooks Past Their Prime: A Study of Failures and Costs

A J.Gold Associates Research Report

“The purpose of this research report is to analyze the failure rates and associated costs for enterprise-class notebook computers deployed in businesses. The resultant data provides companies with an ability to choose the most cost effective and optimum lifespan for their devices based on empirical cost models. We determine the yearly cost per device associated with three deployment lifecycle scenarios; a three year life cycle with an extended three year warranty on each device; a three year life cycle with a standard one year warranty on each device; and an analysis of year 4 and 5 costs for companies choosing an extended 5 year lifecycle for their devices.”





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